Right of withdrawal

Standard Withdrawal Form

In case you may wish to return (part) of your order, you can use this form of withdrawal. You can return items from your order within 14 days and only if we receive the items unused, undamaged and unopened. Shipping costs you incur for returning the item(s) is at your own account. The customer is responsible for any shipping costs when returning items.

When we have received the item(s) in good condition we will refund the money to you. Within 14 days.

If you return the full order we will refund the shipping you paid initially with your original order as well. If you keep part of your order we are unable to refund those costs since we had to ship those items at the same price, even without the returned product(s). I hereby notify the withdrawal from the contract related to the sale of the following products:

Order number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Description of returned item(s): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Ordered on (DD/MM/YY): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Received order on (DD/MM/YY): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Consumer’s name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Consumer’s address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Consumer’s email adress: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Consumer’s signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date (DD/MM/YY): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Send to:
Creepyfish

Grilstadfjæra 82F

7053 Ranheim

Norway service@creepyfish.com

This form needs to be in our possession within 14 days of the date you received your order. You can sent it back by post (postal stamps counts), e-mail or together with the returned goods in the box.